(A joint stock limited li

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5. FULFILLING MEDICAL COMMITMENTS 1

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6. PROFESSIONAL MEDICAL TEAM 1

.1. [illegible] 1

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3 . [illegible] 1

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7. GREEN HOSPITAL OPERATION 1

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1. About the Report

(《環境、社會及管治報告指引》)(《證券上市規則》)

2. About the Group

2. About the Group

Honorary title	Awarding authority
(丁香園)	
01	
(01 年度中國醫療機構最佳僱主民營醫院晉升發展十強)	
01	
(01 年度中國醫療機構最佳僱主民營醫院工作環境十強)	
01	
(01 年度中國醫療機構最佳僱主民營醫院薪酬福利十強)	
01	
(01 年度中國醫療機構最佳僱主全國民營醫院十強)	
01	
(01 年度中國醫療機構最佳僱主民營醫院醫療質量十強)	
01	
(01 年度中國醫療機構最佳僱主民營醫院基礎設施十強)	
01	
(01 年度中國醫療機構最佳僱主民營醫院文化情感十強)	

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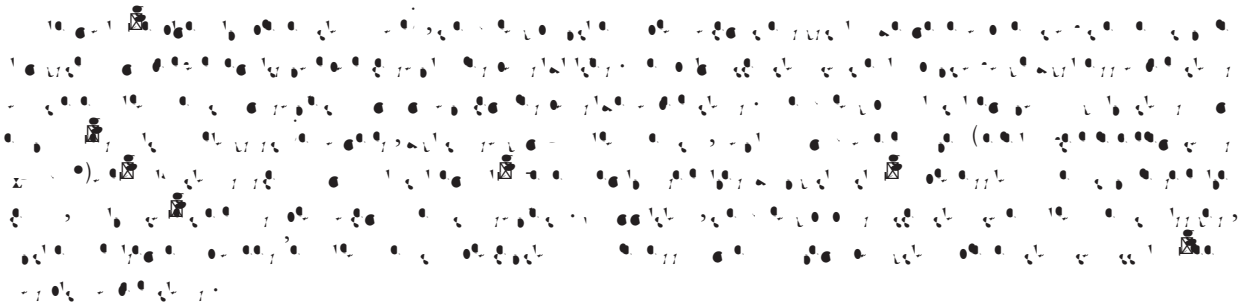
2. About the Group

Honorary title	Awarding authority
01 (01 年度功勛企業)	(中共溫州市鹿城區委), (溫州市鹿城區人民政府)
01 - 01 (溫州市 01 - 01 年度模範集體)	(中共溫州市委), (溫州市人民政府)
01 - 01 (01 - 01 年協會工作先進單位)	(溫州市老衛生科技工作者協會)



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[illegible]

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4. Sustainable Development Strategy

4. Sustainable Development Strategy

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4. Sustainable Development Strategy

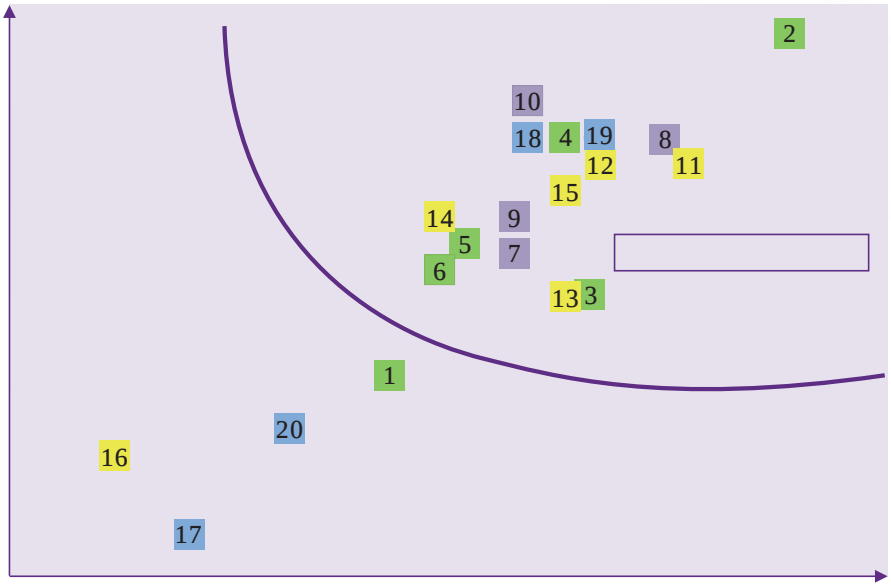
Stakeholders	Communication channels

4. Sustainable Development Strategy

Stakeholders	Communication channels

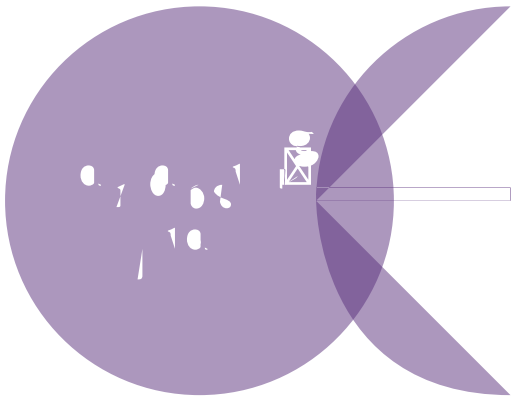
4. Sustainable Development Strategy

Materiality Matrix of Wenzhou Kangning



4. Sustainable Development Strategy

5. Fulfilling Medical Commitments



5.1. Compliance of Medical Services

(《醫療機構管理條例》), (《醫療機構管理條例實施細則》), (《中華人民共和國精神衛生法》) (《醫療質量管理辦法》)

5. Fulfilling Medical Commitments

5.2. Management of Business Information

(《中華人民共和國廣告法》),
(《中華人民共和國專利法》), (《中華人民共和國專利法實施細則》),
(《中華人民共和國商標法》),
(《中華人民共和國知識產權法》), (《知識產權海關保護條例》)

(《信息技術部安全管理工作制度》) (《系統操作權限分級管理制度》),

(《病人隱私保護制度》),

5. Fulfilling Medical Commitments

5.3. Adhering to Honest Medical Practice

(《中華人民共和國反洗錢法》), (《醫療機構從業人員行為規範》), (《關於印發加強醫療衛生行風建設「九不准」的通知》), (《關於建立醫藥購銷領域商業賄賂不良記錄的規定》) (《合同管理制度》) 100,000,

5.4. Handling of Medical Complaints

(《突發公共衛生事件應急條例》), (《醫療事故處理條例》), (《醫療糾紛預防和處理條例》) (《投訴管理制度》), (《患者滿意度調查整改報告》) 0% ( )

5. Fulfilling Medical Commitments

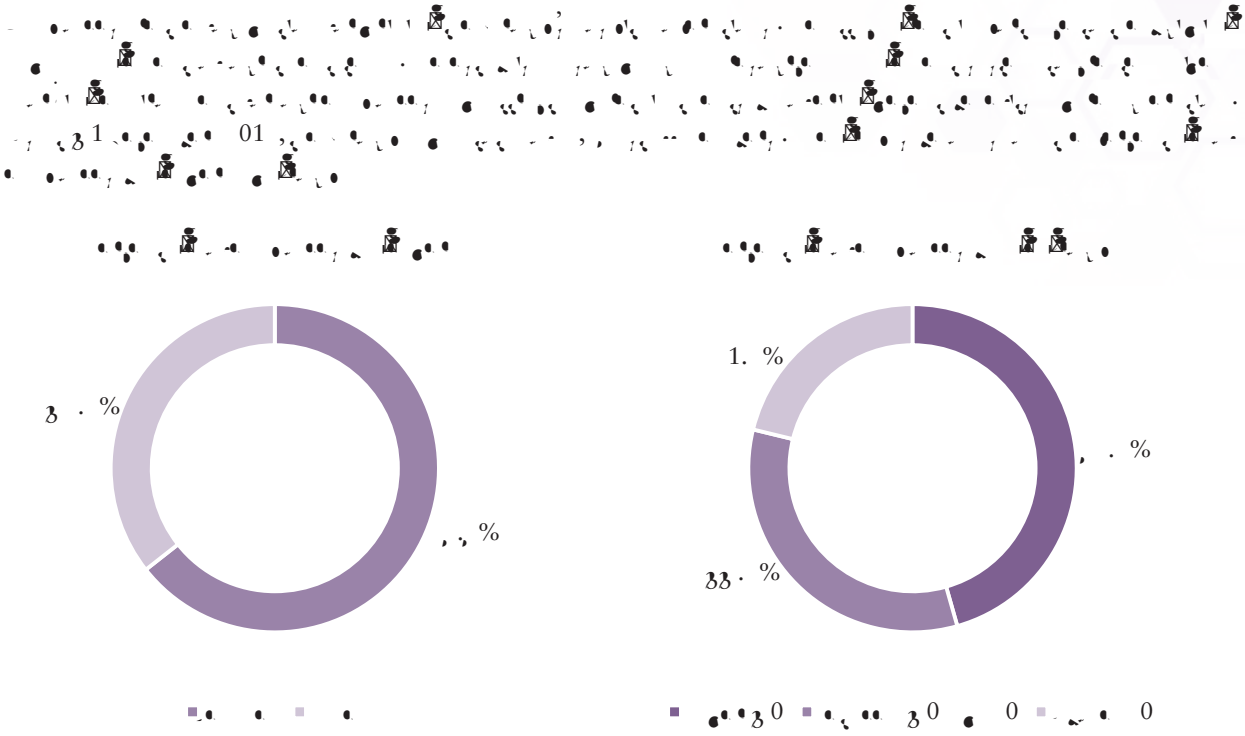
5.5. Supply Chain Management

(《中華人民共和國藥品管理法》), (《中華人民共和國藥品管理法實施條例》), (《麻醉藥品和精神藥品管理條例》), (《醫療用毒性藥品管理辦法》), (《醫療器械監督管理條例》) (《醫療器械經營企業許可證管理辦法》) (《供應商管理辦法》) (《採購管理制度》)

110

Geographical region	Number of suppliers
	3
	1
	1
	1

6. Professional Medical Team



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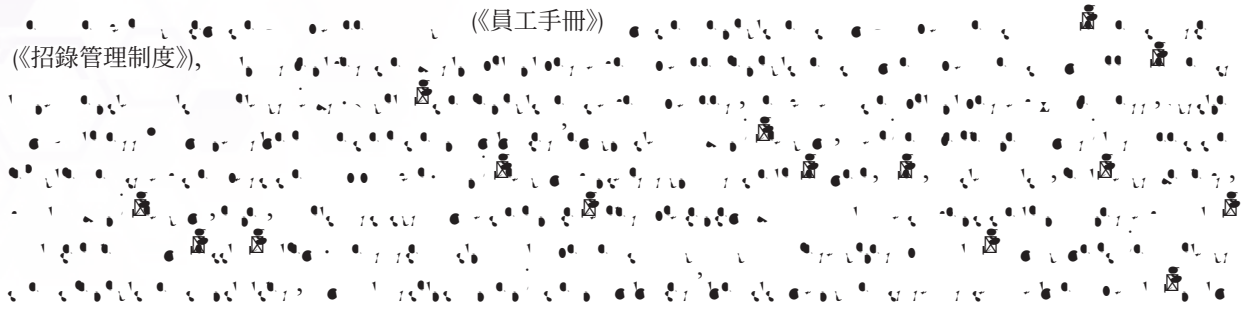
(《中華人民共和國勞動法》), (《中華人民共和國勞動合同法》), (《未成年人保護法》) (《禁止使用童工的規定》),

6. Professional Medical Team

(《員工手冊》)
(《招錄管理制度》),

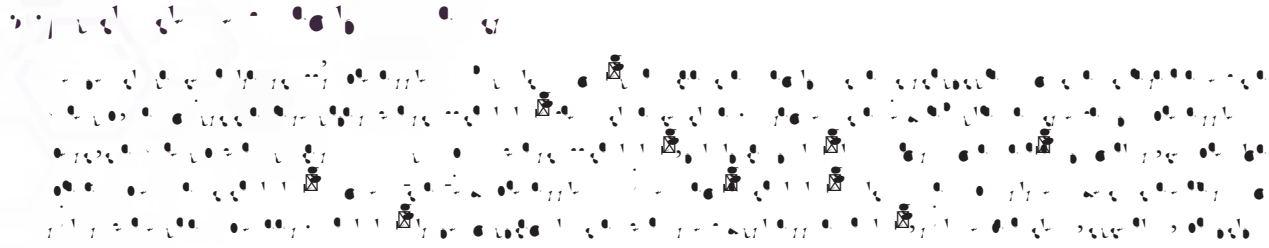


6. Professional Medical Team

3.

(《中華人民共和國職業病防治法》),
(《職業健康檢查管理辦法》),
(《職業病診斷與鑑定管理辦法》),
(《中華人民共和國消防法》)
(《醫院保安管理制度》)
(《醫院消防安全管理制度》)

6. Professional Medical Team



7. Green Hospital Operation

(《中華人民共和國環境保護法》),

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(01, - 0 0) (《國家應對氣候變化規劃(01, - 0 0年)》),

(《中華人民共和國國民經濟和社會發展第十三個五年規劃綱要(01 - 0 0年)》),

(《國家適應氣候變化戰略》) 01

(《中國應對氣候變化的政策與行動 01 年度報告》).

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7. Green Hospital Operation

7. Green Hospital Operation

7. Green Hospital Operation

(《中華人民共和國固體廢物污染環境防治法》), (《醫療廢物管理條例》), (《浙江省固體廢物污染防治條例》), (《醫療衛生機構醫療廢物管理辦法》), (《醫療廢物集中處理技術規範》), (《溫州市區餐廚垃圾管理辦法》)

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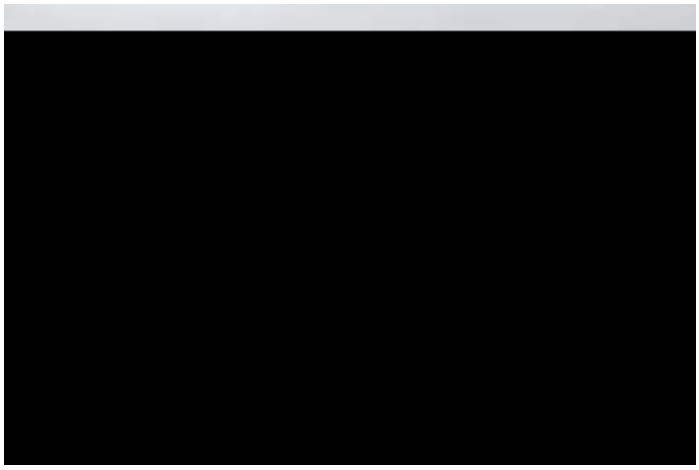

[illegible]

[illegible] (健康中國行動) [illegible] 01 [illegible]

8. Promoting a Healthy Society

Appendix I: Sustainability Data Statement

Environment	Unit	2019
Emissions		
		1, .
		0.
		1, .0
Greenhouse gas emissions and removals		
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Appendix II: Hong Kong Stock Exchange ESG Reporting Guide Index

		Relevant sections
A. Environment		
A1: Emissions		
	1.1	
	1.	
	1.	
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		Relevant sections
A2: Use of resources		
	.1	

Appendix II: Hong Kong Stock Exchange ESG Reporting Guide Index

		Relevant sections
B. Social		
B1: Employment	[illegible]	
	1.1 [illegible]	
	1. [illegible]	

Appendix II: Hong Kong Stock Exchange ESG Reporting Guide Index

		Relevant sections
B4: Labor standards	[illegible]	[illegible]

Appendix II: Hong Kong Stock Exchange ESG Reporting Guide Index

		Relevant sections
B7: Anti-corruption		